



✦ COCKADE STABLES, LLC ✦

*(Khamrada's Hope, LLC)*

9208 Fort Dushane Road, North Dinwiddie, Virginia 23805  
www.cockadestables.com

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### PROGRAM/CAMP CANCELLATION POLICY

1. Due to limited openings for programs and day camps, we require payment in full for each activity upon registration unless noted differently in program information. The amount due is listed for each activity in the published program information. In general, your space is not secured until payment is made in full. Payments can be made by cash, check, money order, or through Venmo *(be sure to add the program name/client name to all forms of payment)*.
2. Registration cancellations must be made 7 days or more from the program start date in order to receive a full 100% refund or receive a program credit of equal or lesser value. *(Program credit must be used within one calendar year from the date of cancellation)*.
3. Cancellations made within 3-6 days will incur a 50% fee as it will be difficult to fill the program space, therefore only 50% of your registration fee will be refunded to you.
4. Cancellations made with 48 hours from the start date of the program will only be eligible for a program credit of equal or lesser value and the credit must be used within one calendar year from the date of cancellation.
5. Cancellations made within 6 days of the program start date that are due to a family or medical emergency will be eligible for a program credit of equal or lesser value to use within one calendar year from the date of cancellation. *(Please provide some form of professional documentation in addition to your written cancellation request that will support such an emergency)*.
6. Cancellation requests must be made in writing by email or in letter form hand delivered to Cockade Stables, given directly to Amy Grieco or placed in the black lock box located on the inside wall to the right of the barn, to ensure it is received on time. This gives us the opportunity to fill the registration space. If cancellation is not received in this manner, we will not be able to ensure the proper refund is given.
7. Registration refunds will be processed within 7 business days of receiving the cancellation request.

For additional questions or concerns regarding this policy, please contact email or call us directly. Thank you.